

## SURC CLS Introduction

*CLS – Contractor Logistics Support is a support concept where certain aspects of in service support normally handled by military establishments is contracted to a commercial business as part of the supportability plan.*

*As part of the prime contract for the SURC, Marine Corps Systems Command included a contract line item for 5 years of CLS to be provided with the craft. Raytheon Integrated Defense Systems won the prime contract with a team that included Safe Boats Intl. as the craft manufacturer, Boatmaster Trailers as the trailer manufacturer and Raytheon Technical Services Company (Depot Operations) as the CLS provider. Follows is an overview of what is included in the CLS contract based out of Camp Lejeune and up to 600 operating hours per year for each craft.*

**Preventive Maintenance Supply Support:** order, receive, inspect, stock and distribute preventive maintenance materials to operational units at Camp Lejeune when requested. All preventive maintenance materials (POL's and consumables) are provided via the CLS contract. A list of POL's and consumables has been developed.

**Spare/Repair Parts Supply Support:** manage spare and repair parts after mutual agreement of procurement and stocking level requirements at the Norfolk, VA depot. When parts are required for repair, they will be shipped from the depot inventory and a government provided replacement will replenish the SURC inventory. Payment for these parts will be via a contract agreement to be established between Headquarters Battalion and Raytheon. In support of corrective maintenance, order, receive, inspect, stock and ship replacement components to operational units at Camp Lejeune. When appropriate, ship directly from the vendor to Camp Lejeune or specified location (shipping charges apply to non-CLNC delivery). Maintain inventory of long lead items that cannot be delivered within 48 hours. Some small auxiliary parts, POL's and consumables will be in a storeroom located at SCCo, Camp Lejeune, NC.

**Contractor Scheduled Service:** perform scheduled service actions on the engine and drive train.

**Annual Assessment:** conduct an annual inspection of each craft and provide an assessment report outlining the condition of the SURC system and recommendations for corrective actions.

**Field Service Representative (FSR):** The onsite FSR will coordinate with the maintenance officer to conduct corrective maintenance actions that exceed the organizational level and repair or rebuild of components that have been changed out at the organizational level (not included in CLS cost unless under warranty). Removed parts will be sent to or picked up by Raytheon, who will process for warranty repair or further disposition as refined during contract execution.

**Worldwide Support:** Raytheon can also locate and dispatch service personnel worldwide, using their network of Raytheon service facilities located in all 50 states and 32 foreign countries on 7 continents. It would be the responsibility of the USMC to transport a craft needing service to a

location safely accessible by service personnel, or (if necessary) to transport the craft to a depot location.

**Warranty Management:** When a component failure covered by warranty occurs, take appropriate action to restore the craft to operational condition, receive the failed part, and arrange to have the part repaired. When a new procurement or Raytheon inventory part is provided to restore the craft to operational condition, the repaired part will become part of Raytheon inventory as an asset exchange. Track warranties at both the craft and spare part levels.

**Refresher Training:** provide 8 hours of refresher training per craft per year.

**Configuration Management:** maintain the SURC engineering drawing baseline and manage the change cycle.

**Configuration Status Accounting:** Record the as-built configuration of each craft (including each serialized part) shipped, including the documentation package (drawing and technical manual revisions) provided with each craft. Configuration data, operational usage (availability), maintenance tracking and reliability history for each craft will be maintained and provided to the USMC.

**COTS Migration and Obsolescence Management:** monitor the availability of SURC components and assess the impact of obsolescence or changes in vendor specifications.

**Technical Manual Updates:** distribute updates to SURC-specific manuals or COTS components manuals as issued.

**USMC responsibilities are as follows:**

- Identifying a POC for each craft with whom the Raytheon team can communicate regarding the location and condition of the craft.
- Notifying the Raytheon team when preventive maintenance actions are scheduled for each craft.
- Performing preventive maintenance actions as outline in Section 4.1.
- Notifying the Raytheon team when preventive maintenance actions have been completed.
- Performing basic fault isolation and corrective maintenance remove/replace actions as authorized by Echelon 1 and 2 personnel. Help will be available, if needed, through the Support Desk. As required, Raytheon will dispatch service personnel to assist in restoring the craft to full operational readiness.
- Notifying the Raytheon team of all failures and corrective actions taken, or outlining the condition of the craft if out of service.
- Periodically, as mutually agreed, advising Raytheon of the usage and observed availability of each craft.
- Returning failed and replaced components to Raytheon for warranty repair or further disposition as refined during contract execution.